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## BIB DATA SHEET

CONFIRMATION NO. 2248

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
10/729,793	12/05/2003 RULE	709	2457	C-02-0020-000/CINGP227US	
<b>APPLICANTS</b> Robert E. Tolbert JR., Kennesaw, GA; <b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 03/09/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /HUSSEIN A EL Acknowledged CHANTI/ Examiner's signature	<input type="checkbox"/> Met after Allowance HE Initials	<b>STATE OR COUNTRY</b> GA	<b>SHEETS DRAWINGS</b> 2	<b>TOTAL CLAIMS</b> 21	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> AT&T Legal Department - T&W Attn: Patent Docketing Room 2A-207 One AT&T Way Bedminster, NJ 07921 UNITED STATES					
<b>TITLE</b> Method and system for automated handling of service problems identified by a wireless device customer					
<b>FILING FEE RECEIVED</b> 1082	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		